

MANITOBA DENTAL ASSOCIATION

## **CE Self-Entry Frequently Asked Questions (FAQs)**

- 1. <u>What's my username?</u>
- 2. <u>How do I enter my CE credits/hours?</u>
- 3. Is there a video on how to self-enter my CE credits/hours?
- 4. <u>Where can I view the Bylaw for Continuing Education?</u>
- 5. I went to a multiple day course; how do I enter more than 8 hours credits?
- 6. <u>The course I took used MDA's scan card system; do I still need to enter my course</u> <u>online?</u>
- 7. <u>I entered hours for a course but when I checked my portfolio, it shows a different</u> <u>amount of credits.</u>
- 8. Why are some numbers showing Red in my Portfolio?
- 9. I didn't get proof of attendance for the course I attended; can I still get the CE credit?
- 10. <u>The submission form doesn't accept the format that my proof of attendance came in,</u> <u>what should I do?</u>
- 11. Who can I contact if I have any questions on how to use the online submission?

#### 1. What's my username?

Dentists	RDA	
<ul> <li>Your email address* that you submitted to the MDA <b>OR</b></li> </ul>	<ul> <li>Your email address* that you submitted to the MDA OR</li> </ul>	
The last 6 digits of your MDA member ID#	• The digits after "070-" of your MDA member ID#. This could be 1, 2, 3 or 4 digits.	
Example: MDA ID#: 070-123-456 Username: 123-456 (must include hyphen)	Example:	
	<b>4 digits</b> MDA ID#: 070-2387 Username: 2387	<b>3 digits</b> MDA ID#: 070-168 Username: 168
	<b>2 digits</b> MDA ID#: 070-22 Username: 22	<b>1 digit</b> MDA ID#: 070-8 Username: 8

\*If you're having issues logging in using your email address, please call the MDA to verify the email address in our system.

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#### 2. How do I enter my CE credits/hours?

Step 1. Go to <u>www.manitobadentist.ca</u> > <u>Dental Professionals</u>



Manitoba Dental		204.988.530
Association		Dental Professionals Public / Patients About MDA
CL en S	LICK Here to Iter your CE Submission	Change Password Logour
My Account	My Account	Once you have logged in you will be taken to "My Account" page
Continuing Education +	Summary	
Member Communications	Name:	Demo RDA
Office Assessment Resources	Email:	seo@webwizards.cz
Office Assessment Resources Resources	Email: MDA ID:	seo@webwizards.ci
Office Assessment Resources Resources Careers & Practices For Sale	Email: MDA ID: CE Anniversary Date: CPR Expiry Date:	seo@webwizards.c 0 Dec-04-2020

### Step 2: View My Account and click Continuing Education

### Step 3: Click Submit CE Report

		Change Passwo	rd Logout
My Account CLICK HERE to SUBMIT a CE Report	Continuing Education Portfolio	Here you can v Portfolio S	iew your CE ummary
Continuing Educa	Summary		
Continuing Educa In Portfolio	CE Anniversary Date:		Dec-04-2020
Submit CE Report	Current Total Credit Hours for CE Cycle:		1.00
Member Communications	Current Total Credits in One Subject Area:		1.00
Office Assessment Resources	Current Total Credit Hours for Non Clinical, Dental Related:		0.0
Resources	Current Total Credits for Infection Control:		0.0
Careers & Practices For Sale	Synchronous Seminars, Lectures and Participation Activities		
Payment History	Course Title	Date Taken	Hours
Change Password	Test Course	10/01/2021	1.00
	Total Hours for C	ategory (no max)	1.00

Step 4: Enter your course information

Please note:

- The **Course Title** has a 100-character limit (including spaces). You may shorten the course title, as long as it has the gist or keywords from the actual course title.
- Please ensure to submit a "Digital Copy of Proof of Participation". CE submissions without this document will be marked as invalid.

My Account	CE Submissions	complete all steps in the process.	
Continuing Education –	Dentist / Registered Dental A	Assistant	
Continuing Education Portfolio	Each course must be submitted separately and within 60 days of attendance in accordance with the Bylaw for		
Submit CE Report	Continuing Education.		
Member Communications	Synchronous courses must be live and attended either in-person or via media that allows for interactive, two-way learning. Certain programs such as CPR, Sedation, Advanced Study programmes, etc cannot be submitted through this CE Submission Form and must be sent to ce@manitobadentist.ca for proper credit.		
Office Assessment Resources			
Resources	* All fields are required		
Careers & Practices For Sale	Course Title		
Payment History			
Change Password	Subject Area		
	Non-Clinical, Dental Related (ex. practice mgmt	) ~	
Bylaw	Course Attendance in Hours		
	1.25	~	
	Credit Hours Category		
	**** if program is not listed, please contact ce@mai	hitobadentist.ca	
	Volunteer Presentations to Non-Professional Gro	ups •	
	Approved Course Sponsor Type		
	A national or international RDA association	~	
	Name of Approved Course Sponsor	Don't forget to add your	
	Digital Copy of Proof of Participation Digital Copy of Proof of Participation		
	Click to add files	ds Invaliu.	
	Celested Files Name		

#### Step 5: Attestation and submit





#### 3. You can watch the CE self-reporting instructional video here





#### 4. Where can I view the Bylaw for Continuing Education?

All members are encouraged to review their respective bylaws.

Dentists	RDA
Bylaw for Continuing Education	The Bylaw for Continuing Education of Registered Dental Assistants

You can review the <u>Dental Association Act, Dentist Bylaws and Registered Dental</u> <u>Assistants Bylaws</u> on the MDA website.



#### 5. I went to a multiple day course; how do I enter more than 8 hours credits?

Courses should be added on a per day basis. Proof of participation needs to be uploaded for each separate submission. For courses that do not have a separate title per day, notations such as "Day 1 of 3" etc. should be added to the title to avoid the appearance of duplicate entries that may negate credit.

Example:			
Course title	Credit hours		
Guided Implant Placement (Day 1 of 3)	8.00		
Guided Implant Placement (Day 2 of 3)	8.00		
Guided Implant Placement (Day 3 of 3)	8.00		

# 6. The course I took used MDA's scan card system; do I still need to enter my course online?

No, all courses that use the MDA Scan Card System do not need to be entered online.

7. I entered hours for a course but when I checked my portfolio, it shows a different amount of credits.

Some entries are modified automatically to meet limitations set in the <u>MDA Bylaws</u>. If you note an error, send an email to <u>ce@manitobadentist.ca</u> with the following info:

- a. Course name
- b. Date of the course
- c. Justification for the credit hour adjustment in your report



#### 8. Why are some numbers showing Red in my Portfolio?

When numbers on your Portfolio are shown in red, it identifies potential compliance issues with the <u>MDA Bylaws</u>. It is the professional responsibility of all Dentists and RDAs to ensure their own compliance with the requirements of all <u>MDA Bylaws</u>; the online portfolio is intended to assist members in identifying those issues only.

9. I didn't get proof of attendance for the course I attended; can I still get the CE credit?

No. As per the <u>MDA Bylaws</u>, proof of participation must always be submitted to attain CE credit, whether submitted online or to the MDA directly.



10. The submission form doesn't accept the format that my proof of attendance came in, what should I do?

The online CE submission portal accepts a large number of file types such as jpeg, jpg, png, gif and pdf. If the proof of attendance is printed material, digital copies are easy to create using scanners or programs such as Adobe Acrobat. Members encountering difficulties can submit a document to <u>CE@manitobadentist.ca.</u>

11. Who can I contact if I have any questions on how to use the online submission form?

If you have any questions on how to use the online submission portal, please contact the Deputy Registrar at <u>deputyregistrar@manitobadentist.ca</u>

